Position: Systems Specialist L2
Department: Operations
Location: Dublin - City Centre

About Asavie

Asavie is the world's leading developer and provider of cloud-delivered, secure connectivity services to mobile Carriers. Asavie' s unique Software-as-a-Service (SaaS) connectivity solution delivers seamless connectivity to the Carrier's customer, regardless of network, technology and locations. This market is poised to grow from zero to almost a billion dollars per year in the next 5-10 years. Asavie has developed world-class products over the past few years and has now reached significant sales and strong profitability.

Asavie is an Equal Opportunity Employer that offers a competitive salary, benefits & the professional advantages of an environment that supports your development & recognizes your achievements. Asavie offers an inclusive environment where employees have the opportunity to succeed and diversity is embraced as a competitive advantage in the marketplace. The passion that our people bring to their work extends to their private worlds, and Asavie encourages a healthy balance between the two.

About Asavie and Operations:

Asavie Operations Department values training and education and is dedicated to providing the tools and training in support of our employee's professional development.

As a Systems Specialist, within Asavie's Operations Team you will be responsible for the deployment, service monitoring, maintenance and support of Asavie's network and systems infrastructure across multiple global data centres. We are looking for an experienced Engineer who will actively engage in cross-continental operations and has a great passion for new technologies and tackling system problems. You will be reporting to the Operations Manager. This role is based in Asavie HQ, in Dublin 4, Ireland.

General Requirements:

- 4+ years of experience in a HA network or cloud systems operations role, ideally in a TelCo, SAAS or ISP environment.
- Proven knowledge and practical experience, in a Cloud, Hybrid Cloud or Virtualised Enterprise environment, covering installation, configuration, hardening, management and support of VMWare ESXi running Linux and OpenBSD on Dell and Cisco UCS Hardware is a must.
- Good knowledge of related network components and SAN technology will also be required.

- A 3rd level qualification in a computer networks / systems / telecoms or electronics related discipline.
- Professional qualifications a plus (e.g. VMWare, EMC, Cisco, LPI, CompTIA, RHE)

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Skills Required:

Enterprise grade experience in the building, configuration and integration of virtualised systems and frameworks in a datacentre environment:

- Strong **Linux** skills (2 years).
- **Dell** and **UCS** platform experience a plus.
- Experience in the configuration and management of virtualised environments, in particular, **VMWare** products (2 years).
- Strong Operational **Storage Management** experience, ideally tiered SAN, EMC a plus.
- Practical operational **scripting** and automation abilities, Python, Ruby, Bash (1 year).
- Excellent knowledge of **networking protocols** and tooling including routing, switching, firewalls and associated protocol debug tools – tcpdump, wireshark.
- Strong experience in the configuration and integration of OA&M network monitoring systems: **Nagios**, **NetFlow**, OpenNMS, SNMP, Zenoss, ELK, and other NMS.
- Strong ability to quickly understand and assimilate new technology concepts.
- Provision of regular reporting and metrics of production system health to the business.
- Strong documentation and communication skills, both written and spoken.
- Some knowledge of Microsoft Windows Server environments a plus.

Other Requirements
- Problem solving: understand system performance bottlenecks, failure points, and security holes, help design and implement solutions to fix them. Anticipate where the problems will be.
- Contribute to improving all aspects of systems lifecycle (systems build out, software deploy/upgrade, monitoring and troubleshooting)
- Proven ability to manage multiple workflows and tasks in parallel.
- Travel possibility; 5 – 10% travel, occasional after hours' escalations
- Occasional customer facing troubleshooting

The role will require participation in a compensated 'on-call rota' and may require international travel to support the build and maintenance of our global datacentres

How to Apply
If you think you have what it takes to really make a contribution in our company, then email your CV and cover letter to careers@asavie.com .We offer higher than average compensation reflecting the calibre of person required.